

Employer Charter

The Commitment

The College of West Anglia is a large general further education college operating mainly in Norfolk, Cambridgeshire and Lincolnshire with a reputation as a centre of excellence for teaching and learning, innovation, creativity and enterprise.

The College has a reputation for working successfully with local, national and international organisations and has demonstrated an ability to design and implement training programmes for business, based on operational business priorities and improving competitiveness.

Our commitment to employers is based on the recognition that you are our customers, and so we will:

- Provide you with a 'One Stop Shop' access to our services;
- Develop learning programmes, which accommodate varied working patterns and learning styles and which allow flexible access to training in the workplace and/or in College;
- Track the skills requirements of the workforce and offer training opportunities to meet skills shortages;
- Work in partnership with you to upgrade the skills of your employees, by developing and delivering learning programmes which meet the training needs you identify;
- Provide a range of training programmes for operatives through to senior managers, from basic skills through to strategic planning;
- Ensure that College staff continuously update their skills and knowledge and are fully aware of the changing demands of commercial and public sector environments.

By these means we will ensure that The College of West Anglia develops an effective and productive relationship with its employer customers, providing learning processes which contribute to sustained improvement in business performance.

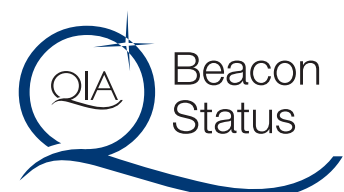
STANDARDS

We aim to:

- Respond to initial enquiries within two working days;
- Evaluate with you each training programme within ten working days of completion;
- Provide you with reports of the progress of trainees in your employment and on our programmes;
- Provide you with guidance, information and support on work placements.



The College
of West Anglia



Business Gateway Tel: 01553 691001