

YOUNG CARERS AND YOUNG ADULT CARERS CHARTER

At CWA we recognise the important role that young carers and young adult carers play in the health and wellbeing of the people they care for. Our college is committed to creating a supportive and inclusive environment that allows all young carers and young adult carers to achieve in their studies and reach their full potential.

As a college, we will

- Provide you with the opportunity to tell us about your caring role during the application process and throughout your course
 - Offer you personalised support throughout the application process and your course to meet your individual needs
 - Offer you information and advice about starting college, your first day and the support available to you, e.g. financial, pastoral, learning support
 - Have a designated member of staff at each campus that raises awareness of young carers and young adult carers, listens to feedback and provides support
 - Work closely with external agencies to offer you specialist support
- Offer you a named student mentor to support you and your family throughout your course and help with any worries, concerns or challenges
 - Raise awareness about the support available to you through our student welfare hub, website, visual displays and tutorial programme
 - Seek and collect your views about the support we offer
 - Ensure that staff receive relevant training to help identify young carers and young adult carers and offer effective support
 - Create an open and inclusive environment where you feel well supported and respected

For further information about support available visit cwa.ac.uk/carers or contact mentors@cwa.ac.uk